



Allgemeine Geschäftsbedingungen

General information:

Our pitches all meet the requirements of a comfort pitch with electricity, water and waste water connections. The only exceptions are the pitches in Front of the barrier and on the meadow, which are only equipped with an electricity connection.

A maximum of one caravan, motorhome or tent may be set up per comfort pitch. Additional caravans, motorhomes or tents will be charged again at the same rate according to the price list.

Rental properties may only be occupied by as many people as there are sleeping spaces available. Camping at the rental property is not permitted.

Booking:

In addition to written reservations and binding online reservations, we accept telephone reservations daily from 08:00 - 18:00. After telephone reservations, a written offer will be made and this must be reconfirmed by the guest. For our rental accommodation, we ask for deposits or advance payments in our booking confirmation.

A minimum stay of 2 nights applies for Schnuckenbuden, mobile homes, shepherd's caravans and Heide-Lodges. A key loss for rental accommodation will be charged at EUR 50.

We reserve the right to extend minimum overnight stays on long weekends and in the high season. A lower number of overnight stays may be accepted if this can be used to fill gaps in your stay.

Persons under the age of 16 are only authorised to stay if accompanied by an adult responsible for them or with written consent and a copy of ID from both sides of the responsible adult, stating that a parent or guardian can be contacted by telephone.



Allgemeine Geschäftsbedingungen

Group bookings

During the peak season periods specified by the campsite operator, as well as on long weekends (public holiday weekends), group bookings are not accepted. Outside the periods mentioned above, bookings are accepted on request only.

A group booking is defined as three or more units arriving together, planning their stay together or clearly presenting themselves as a travelling group, regardless of whether the bookings were made jointly or separately. The campsite reserves the right to refuse or cancel bookings if it subsequently transpires that several individual reservations were made with the intention of circumventing the group booking policy.

If, during the stay, it is discovered that the ban on group bookings has been circumvented by means of separate reservations, the campsite is entitled to accommodation contract without notice on grounds of good cause and to expel the guests in question from the site. In this case, there is no entitlement to a refund of fees already paid.

Separate cancellation terms apply to approved group bookings:

- Free of charge up to 15 days before the day of arrival
- 8–14 days before the day of arrival: 50% of the total price
- 0–7 days before the day of arrival: 100% of the total price

In addition, a deposit of €50.00 is charged per rental accommodation. The deposit will be refunded following an inspection, provided the holiday accommodation is left in a satisfactory condition.

Conclusion of the contract:

The contract comes into force upon receipt of our written booking confirmation. You will receive this from us by e-mail or post. Please check it immediately for accuracy! For guests arriving spontaneously, the contract comes into force upon payment of the accommodation services on site.

Only the descriptions and prices in the price list valid for the travel period apply to the contractual services. Age details refer to the time of the stay.

Information and assurances given by telephone are only part of the contract if they have been confirmed by us in writing.



Allgemeine Geschäftsbedingungen

Payments:

Depending on the type of accommodation, we ask for a deposit or full payment before the date of arrival in our booking confirmation. Outstanding balances are to be paid at our reception on the day of arrival.

If you book online, you will be given a choice of different payment options.

If you book by telephone or e-mail, after contacting us, please pay the corresponding deposit upon receipt of the booking confirmation, stating your booking number, to the following account:

Mark Charitonenkow

IBAN: DE50 2585 1660 0000 1395 27

SWIFT-BIC: NOLADE21SOL

Arrival and departure:

The arrival and departure dates stated in the booking confirmation are binding. Changes require our written consent.

The camping pitch is available from 12:00 noon and the rental accommodation from 4:00 pm. If your camping pitch or rental accommodation is ready for occupancy earlier, you can use it earlier without a surcharge.

Departure must take place by 12:00 noon for camping pitches and by 11:00 a.m. for rental accommodation. The keys to the rental accommodation must be handed in on departure.

In the case of early departure, there is no entitlement to a proportional refund of the accommodation services based on §537 BGB.

The camping pitch can also be used until 18:00 for a small surcharge, provided this has been authorised by reception.

Reception is open continuously from 08:00 - 18:00 in the low season and from 08:00 - 20:00 in the high season. In the early and late season periods, reception is guaranteed to be open from 08:00 - 16:00, or longer if necessary.



Allgemeine Geschäftsbedingungen

Cancellation:

If you are unable to start your trip, please cancel your booking in writing by post, fax or e-mail. Cancellations by telephone cannot be accepted.

Address:

Campingplatz „Auf dem Simpel“
Auf dem Simpel 1
29614 Soltau

Fax: (+49) 5191 16095

E-Mail: info@auf-dem-simpel.de

Cancellations up to **5 days** before the date of arrival are free of charge. If you cancel later or do not start your trip, we will charge 100% of the accommodation fee. For expenses saved, e.g. cleaning of the rental accommodation, we will deduct 10% of the accommodation fees, up to a maximum of 50.00 euros.

Deposits paid will be refunded minus a processing fee of € 5.00 or can be retained for a later stay with us.

Pets:

Pets are not permitted in our rental accommodation!

Pets must be kept on a lead or in a cage on our camping site. There is no division of the camping pitches into "pet areas" or "non-pet areas".

Pet owners are responsible for the cleanliness and behaviour of their pets. Pets are not allowed on playgrounds, in the outdoor pool or in the sanitary facilities.

Needs must be met outside the camping area. Soiling must be removed immediately by the owner.

In the event of conspicuous behaviour and/or complaints from guests, the campsite operator may expel the pet and its owner from the campsite.

Furthermore, we reserve the right to rescue trapped animals in appropriate emergency situations, either independently or with the assistance of the police.



Allgemeine Geschäftsbedingungen

Site rules:

The campsite rules displayed on the information board are binding for all stays. These can also be handed out at reception on request. If the campsite rules are violated, in particular the night-time quiet period from 22:00 - 07:00, you may be expelled from the campsite after a single warning. There is an obligation to pay for the entire stay.

Parking:

One vehicle can be parked free of charge on the comfort pitches. Additional vehicles on the comfort car park are only permitted by prior arrangement and at extra cost. The meadow may only be used for assembly and dismantling. Afterwards, vehicles must be parked in front of the meadow or in designated car parks.

A free car park is available for the rental accommodation. Further free parking spaces are available for all our guests in front of our barrier in the entrance area.

Speed limit:

If the walking speed is clearly exceeded by 10 km/h, a warning will be issued. In the event of a repeat offence, you will be banned from driving on our premises and your vehicle will be parked in front of the barrier.

Visitors:

Only the registered number of people may enter the site. Visitors must register at reception. A daily fee does not have to be paid.

Liability:

Every guest is obliged to compensate for any damage caused by him, his companions or visitors during his stay. Damage caused by guests can be repaired by us if necessary and charged at the currently valid hourly rate of €40.00, plus any spare parts required. If specialised companies have to be called in, the invoice of these companies will apply.

The campsite "Auf dem Simpel" accepts no liability for damage, accidents, losses or other irregularities arising in connection with the use of the campsite. Influences of force majeure, such as weather conditions, exclude any liability.



Allgemeine Geschäftsbedingungen

Changes to the catalogue information:

Only the prices and dates stated in the booking confirmation are binding! The offers and prices in brochures correspond to the status at the time of printing. However, please understand that prices and services may be subject to change for objective reasons (e.g. energy price increases, increases in mineral oil tax, VAT or other taxes, etc.) until your booking request is submitted.

Severability clause:

Should individual provisions of the General Terms and Conditions be invalid or unenforceable or become invalid or unenforceable after conclusion of the contract, this shall not affect the validity of the remaining provisions of the General Terms and Conditions. The invalid or unenforceable provision shall be replaced by a valid and enforceable provision whose effects come closest to the economic objective pursued by the contracting parties with the invalid or unenforceable provision. The above provisions shall apply accordingly in the event that the contract proves to be incomplete.

Status: 09.07.2026